

safestep®

Shower System Operation Manual

The Shower that can change your life...

This shower was designed by experts, with you in mind, focusing on safety and convenience when it matters most. Constructed to provide you with many years of enjoyment, this shower is manufactured from strong acrylic, gelcoat and fiberglass materials. All components are tested and conform to applicable safety standards.
Every shower is rigorously tested and inspected before leaving our factory to ensure your continued satisfaction and peace of mind.

Please be sure to fill out the warranty registration online at: ***www.SafeStepTub.com/warranty/***

Important Safety Instructions

SAVE THESE INSTRUCTIONS. READ AND FOLLOW ALL INSTRUCTIONS TO REDUCE THE RISK OF INJURY.

1. Use this unit only for its intended purpose as described in these pages. Do not use any accessories not recommended or endorsed by the manufacturer.
2. Do not allow children to use this unit unless supervised by an adult. Supervision is also needed when an elderly or handicapped individual uses the shower.
3. Do not operate electrical devices such as hair dryers, telephones, lamps, radios, TV's, etc. in or around the shower. No electronic appliances should be within 5 feet or 1.5 meters of the shower.
4. Never use drugs or alcoholic beverages before or while using the shower to avoid the risk of unconsciousness with the potential of drowning.
5. Excessive water temperatures run the risk of causing fetal damage during the early stages of pregnancy. Pregnant women or women who may be pregnant should limit their exposure to water temperatures to 100°F (38°C).
6. Any person using medication should consult a physician before using a shower. Medication may induce drowsiness or may affect heart rate, blood pressure and circulation.
7. Any person with a serious medical condition such as heart disease, low or high blood pressure, circulatory system problems or diabetes should consult a physician before using.
8. Always turn cold water on first to help prevent any accidental burning or scalding; especially for children and elderly.
9. Safe water temperature for a healthy adult is between 100°F (38°C) and 104°F (40°C). Lower water temperatures are recommended for uses exceeding 10-15 minutes and are also recommended for younger children. If you feel nauseous, dizzy or develop a headache, exit the shower and cool off. If symptoms persist, seek medical attention. Consult a physician before using shower again.



Autograph Shower

Shown with White Subway Tile surround, Signature Hardware Hibiscus shower fixture and Basalt Carrara Marble Basketweave Decoband

Autograph Shower Features

A. RAIN SHOWER HEAD*

Press I on Diverter (D) to direct water to rain shower head.

**The Autograph shower system will include either Signature Hardware Hibiscus or Greyfield shower fixtures.*

B. HANDHELD SHOWER*

Press II on Diverter (D) to direct water to handheld shower. The face of handheld shower can be turned to create 3 different spray patterns.

**The Autograph shower system will include either Signature Hardware Hibiscus or Greyfield shower fixtures.*

C. DIVERTER

The diverter controls the rain shower head and handheld shower function. Press I to divert water to the rain shower head, press II to divert water to the handheld shower head. Pressing both I and II allows water to come out of both the rain shower and handheld shower.

D. PRESSURE AND TEMPERATURE MIXING VALVE

This adjusts water pressure and temperature. Rotate the lever in a counterclockwise direction to increase pressure and temperature.

E. GLASS SHOWER DOOR

Full height glass door.

F. FULL HEIGHT WALL CADDY

Used as a convenient place to store soaps and shampoos, etc.

G. NATURAL STONE TILE SURROUND ACCENT



Signature Shower

Shown with smooth White surround and Signature Hardware Greyfield shower fixture

Signature Features

A. RAIN SHOWER HEAD*

Press I on Diverter (D) to direct water to rain shower head.

**The Signature shower system will include either the Signature Hardware Hibiscus or Greyfield shower fixture.*

B. HANDHELD SHOWER*

Press II on Diverter (D) to direct water to handheld shower. The face of handheld shower can be turned to create 3 different spray patterns.

**The Signature shower system will include either the Signature Hardware Hibiscus or Greyfield shower fixture.*

C. HANDHELD SHOWER HOLDER

Rotate handle counterclockwise to adjust height of handheld shower up and down the slide bar. Rotate handle clockwise to tighten and secure in place.

D. DIVERTER

The diverter controls the rain shower head and handheld shower function. Press I to divert water to the rain shower head, press II to divert water to the handheld shower head. Pressing both I and II allows water to come out of both the rain shower and handheld shower.

E. PRESSURE AND TEMPERATURE MIXING VALVE

This adjusts water pressure and temperature. Rotate the lever in a counterclockwise direction to increase pressure and temperature.

F. GLASS SHOWER DOOR

Full height glass door.

G. FULL HEIGHT WALL CADDY

Used as a convenient place to store soaps and shampoos, etc.



ShowerSpa Shower

Shown with White Subway Tile surround and Pulse Monterey shower fixture

ShowerSpa Features

A. RAIN SHOWER HEAD

Low profile 8" rainfall shower head. When the diverter (C) is turned to the 12 o'clock position, water will flow form the rainfall shower head.

B. HANDHELD SHOWER

When the diverter (C) is turned to the 3 o'clock position water will flow from the handheld shower. Face of handheld can be turned to create 3 different spray patterns. The flip switch on the backside is used to turn the flow of water off when needed. It is normal for a small amount of water to continue flowing from the shower when this switch is in the off position to remind bathers that the handheld shower still has water pressure.

C. DIVERTER

The diverter controls the functions of the shower spa. Think of it like the face of a clock. Turning it to different clock positions will turn the desired feature on or off. Only one feature may be used at a time.

12 o'clock → 8" rainfall shower head

3 o'clock → handheld shower

6 o'clock → foot spout

9 o'clock → silk spray body jets

D. PRESSURE AND TEMPERATURE MIXING VALVE

This adjusts water pressure and temperature. To begin water flow pull handle towards the bather. To stop water flow push handle away from the bather. For hotter temperatures, turn handle towards red mark. For colder temperatures, turn handle towards blue mark.

WARNING: Always turn cold water on first to help prevent any accidental scalding; especially for children or elderly.

E. SILK SPRAY BODY JETS

When the diverter (C) is turned to the 9 o'clock position, 6 body jets provide a soothing spa like experience. The top and bottom jets may be turned on and off by twisting them.

F. FOOT SPOUT

When the diverter (C) is turned towards the 6 o'clock position water will come out of the foot spout.

G. CORNER CADDY

Used as a convenient place to store soaps and shampoos, etc.

H. ERGO SLIDE BAR

This is an approved safety grab bar combined with an adjustable handheld shower holder and washcloth hanger.

I. ERGO HANDHELD SHOWER HOLDER

Hold down and release the button to adjust height of the handheld shower wand holder up and down the ergo slide bar (H). Handheld shower angle may be adjusted by twisting the receiver back and forth.

J. SOAP NICHE INSERT

Used as a convenient place to store soaps and shampoos, etc.

K. 18" PADDED GRAB BAR

This is an approved safety grab bar used to assist bather in maintaining balance.



Deluxe Shower

Shown with White Subway Tile surround and Pulse Kauai shower fixture

Deluxe Shower Features

A. RAIN SHOWER HEAD

When Diverter (D) is turned counter-clockwise, water will flow from the rain shower head.

B. HANDHELD SHOWER

When Diverter (D) is turned clockwise, water will flow from the handheld shower. Face of handheld shower can be turned to create five different shower settings.

C. HANDHELD SHOWER HOLDER

Hold down and release button to adjust height of handheld shower wand up and down the shower pipe (J). Handheld shower angle may be adjusted by twisting the receiver back or forth.

D. DIVERTER

The diverter controls the shower head and hand shower function. Turn diverter clockwise for hand shower, counterclockwise for rain shower head.

E. ERGO VALVE BAR

This is an approved safety grab bar.

F. PRESSURE AND TEMPERATURE MIXING VALVE

This adjusts water pressure and temperature. To begin water flow pull handle towards the bather. To stop water flow push handle away from the bather. For hotter temperatures, turn handle towards red mark. For colder temperatures, turn handle towards blue mark.

WARNING: Always turn cold water on first to help prevent any accidental scalding; especially for children or elderly.

G. ERGO SLIDE BAR

This is an approved safety grab bar combined with an adjustable handheld shower holder and washcloth hanger.

H. ERGO HANDHELD SHOWER HOLDER

Hold down and release the button to adjust height of the handheld shower wand holder up and down the ergo slide bar (G). Handheld shower angle may be adjusted by twisting the receiver back and forth.

I. 3 SHELF CORNER CADDY

Used as a convenient place to store soaps and shampoos, etc.

J. SHOWER PIPE

Delivers water to handheld shower wand or rain shower head. **Shower pipe is NOT an approved safety grab bar.**



Classic Shower

Classic Shower Features

A. HANDHELD SHOWER

Face of handheld can be turned to create 3 different spray patterns. The flip switch on the backside is used to turn the flow of water off when needed. It is normal for a small amount of water to continue flowing from the shower when this switch is in the off position to remind bathers that the hand held shower still has water pressure.

B. 2 SHELF CORNER CADDY

Used as a convenient space for storage of soap and shampoo.

C. PRESSURE AND TEMPERATURE MIXING VALVE

This adjusts water pressure and temperature. To begin water flow pull handle towards the bather. To stop water flow push handle away from the bather. For hotter temperatures, turn handle towards red mark. For colder temperatures, turn handle towards blue mark.

WARNING: Always turn cold water on first to help prevent any accidental scalding; especially for children or elderly.

D. 18" PADDED GRAB BARS

These are approved safety grab bars used to assist bather in maintaining balance.

E. HANDHELD SHOWER HOLDER

Used as a convenient place to store the handheld shower if an optional fold down medical safety seat is installed.

Safe Step® Walk-In Tub LLC. Limited Warranty Coverage

Safe Step Walk-In Tub LLC ® (“Company”) offers the following warranties to the Original Purchaser at the Original installation location of any Safe Step Walk-In Tub LLC Products for personal or single family residential user (“User”). This warranty is non transferable. Warranty is voided in the event the User is not current or defaults on payments owed to the company. Units in commercial use are EXCLUDED from any warranty coverage whatsoever.

The above are subject to the terms, conditions, and limitations set forth below. The Company may repair or replace, at its sole discretion, any Safe Step Product or its equipment under the following terms, conditions, and limitations.

Please read this entire warranty, as exclusions and conditions apply

Installation Method	Product	Shower Parts: ▪ Wall System ▪ Shower Pan ▪ Plumbing Valve ▪ Plumbing Fixtures ▪ Shower doors and associated products	Labor	Caulking and Installation related issues
SafeStep Walk-In Tub LLC	All Shower Products	Limited Lifetime	Limited Lifetime	1 Year

Limited Lifetime Warranty

The Company extends to the original purchaser a non-transferable Limited Lifetime Warranty for the applicable period outlined in the chart above. The warranty is subject to the terms and conditions herein. The Company and its authorized dealers warrant to you, the original purchaser, that the "Parts" will not fail so long as you own and reside at the residence where the Safe Step Product has been originally installed, subject to the exceptions, limitations, disclaimers, and other terms and conditions contained in this document.

One Year Caulking and Installation Related Issues

Subject to the terms and conditions herein, the Company and its authorized dealers warrant to you, the original purchaser, that any caulking will not fail for a period of (1) year following installation; subject to the exceptions, limitations, disclaimers, and other terms and conditions contained in this document, otherwise, caulking maintenance is your responsibility. Also, yellowing from smoking or harsh cleaning products is not covered. Any issue, such as damage or incomplete work, must be reported to the Company within one year to be covered. Otherwise, it is the Company's sole discretion to determine if repairs or compensation may be offered to the User.

Required Routine Maintenance and Cleaning

To avoid unnecessary service charges, you must clean your Product properly. The shower door seal and track should be cleaned monthly regardless of number of uses with rubbing alcohol on all surfaces. Weekly, wash all hard surfaces of the shower with a non-abrasive acrylic friendly cleaner (i.e., disinfecting wipes, window/glass cleaner, multipurpose bathroom cleaner). FAILURE TO PROPERLY CLEAN AND MAINTAIN YOUR SHOWER MAY VOID YOUR WARRANTY AND RESULT IN REPAIRS NOT BEING COVERED.

Water Characteristics

The Company does not know the characteristics of your water supply. The quality of water supplies may vary seasonally, geographically, and/or over time. Damages to your Safe Step Walk-In Product caused by hard, well, calcium, magnesium or mineral heavy water, are not covered under this warranty. The Company may repair or replace, at its sole discretion.

Rights and Remedies

These warranties are the only express warranties provided by the Company or its authorized dealers. No employee, representative, agent, or any other person, has authority to assume or incur on behalf of the Company or its authorized dealers any obligation, liability, or responsibility in place of or in addition to these warranties. The Company or its authorized dealer's liability to you under this document is limited to the collective amount paid by you to the Company and its authorized dealers for products and services rendered under your "Agreement." In no event shall the Company or its authorized dealers be obligated or liable for punitive, exemplary, incidental, special, indirect, or consequential damages whether arising under breach of contract, tort, or any other legal theory, and regardless of whether the Company has been advised of, knew of, or should have known of the possibility of such damages. Some states do not allow exclusion or limitation of incidental or consequential damages, and therefore, some or all of the immediately preceding sentence may not apply. These warranties provide specific legal rights, and you may have other rights, which vary from state to state.

How to obtain warranty Service

Call the User Service Hotline at 800-989-5101, and you will be directed to the authorized dealer from whom you purchased your Safe Step Product. In some cases, a signed and dated copy of the original Company Agreement must be submitted in writing by registered mail to Safe Step Walk-In Tub LLC 520 Royal Parkway Nashville, TN 37214. Claims must be submitted promptly after discovery of the claimed defect and within the applicable warranty period. Upon receipt of a claim, an appointment will be scheduled within a reasonable period after having received the claim to inspect your warranty claim. If the Company determines it is necessary to replace your product or component and if the product or component as originally installed is no longer available, the Company or its designated representative shall have the right to substitute a product or component designated by the Company or its designated representative to be of equal quality.

Exclusion of Implied Warranties, Warranty Limitations, and Exclusions

This warranty is non-transferable, and all warranties terminate immediately upon the transfer of ownership. All warranties as some normal and reasonable use of your product. These warranties do not cover any other lack of maintenance, damage, workmanship, or material failure including, but not limited to, damage caused by occurrences beyond the control of the Company and its authorized dealers, such as settlement of the building, failure of the structure (including foundations and walls), use of incompatible accessories, removal, repair, or re-installation of your product or any component thereof by anyone other than the Company or its authorized dealers, corrosive effects of chemical pollutants, normal fading, fire, freezing, power failures, weather or catastrophic nature and other acts of God, intentional acts, and/or unreasonable use or failure to provide reasonable and routine maintenance to your Safe Step Product (see "REQUIRED ROUTINE MAINTENANCE AND CLEANING"). Installation, removal, painting, repair, adjustment, tampering, or re-installation of your Safe Step Product or any component thereof by anyone other than the Company voids any warranties within this document, and the Company and its authorized dealers expressly disclaim any liability for any costs, defects, or damages with respect to such actions. There is no warranty for any purchase not made through the Company or one of its authorized dealers.

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1-800-989-5101 | www.SafeStepShower.com